

Expert cancer case reviews from the comfort of home



84% of people who have received a cancer diagnosis don't seek a second opinion¹

People may hesitate to get a second opinion because they trust, don't want to offend, or worry about asking for their medical records from their doctor.² However, **10% to 62% of second opinions yield a major change in the diagnosis, treatment, or prognosis of cancer.**³ Our experts suggest recommendations to treatment plans ranging from slight to significant changes associated with improved clinical outcomes in up to 85% of cases.*



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With AccessHope, your employees and their family members can stay with their local treating oncologist while accessing the renowned cancer expertise of National Cancer Institute (NCI)–Designated Comprehensive Cancer Centers. By remotely connecting with our multidisciplinary specialists, local doctors benefit from the latest knowledge on advancements in cancer testing and treatments.

Our suite of cancer support services—Cancer Support Team with Expert Advisory Review and Accountable Precision Oncology—can help these local doctors optimize their patients' treatment plan to get them on the right course of treatment for the best-possible outcomes.

What makes AccessHope unique



A 100% focus on cancer

Our employer benefit gives your employees no-cost access to expertise solely focused on cancer. With the support of a multidisciplinary team and panel of more than 300 subspecialists, your employees and their local doctors learn the most-current personalized treatments, such as clinical trials or breakthrough medications, and genetic/genomic testing and targeted therapies.



Detailed reporting with peer-to-peer communication

Unlike expert medical opinion (EMO) solutions that provide only written case reports to employees, AccessHope delivers a detailed report on each unique cancer case and all of its complexities. Our specialist then engages the local oncologist to discuss our clinical recommendations and remains available to provide follow-up consultation throughout the episode of care.



Proactive and early identification of complex cancer cases

Cancer isn't one disease—it's now subclassified into hundreds of types, defined by site and genetic blueprint. If your employee receives a rare—or complex—cancer diagnosis, their case can be automatically and securely sent to AccessHope, so they proactively receive the subspecialized support they need for their specific type.



NCI expertise

People experience more positive outcomes at NCI-Designated Cancer Centers, yet only about 20% of cancer cases undergo treatment at one of them.⁴ We're working to connect more people with the expertise of these leading institutions, regardless of their ZIP code.



A part of your benefits ecosystem

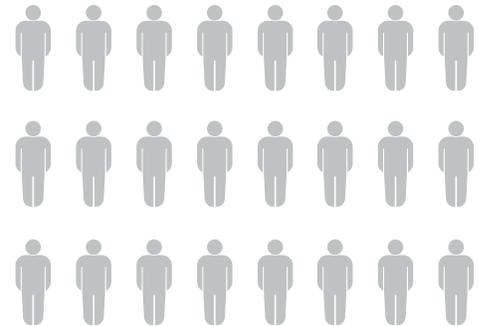
Our services integrate into your employer-sponsored benefits ecosystem to provide a positive experience for both employers and their employees. The service platform features options for your existing vendors to hand off cases to AccessHope, and call center cross-training—all to conveniently and securely enable you and your employees to access any benefit options from a single location.



Compassionate support from oncology nurses

Employees and their family members can access experienced oncology nurses to discuss appointment details, treatment information, or emotional support—whether they've just been diagnosed, have already started treatment, or have previously been diagnosed with cancer.

AccessHope offers the benefit to 2.3 million members through 46 employers



Our services' far-reaching effects for people across the country

Humanistic impacts

If applied by the treating doctor, our recommendations can help reduce risk of⁵:

- Long-term complications
- Toxicity and side effects

Clinical improvements

Our recommendations can help create:

- Better outcomes in up to 85% of cases^{6,*}
- A holistic and dynamic care plan

Financial payoffs

If used by the local doctor, our recommendations can result in:

- A 3:1 book of business ROI from our Accountable Precision Oncology program
- Fewer low-value interventions

Member satisfaction

- Our Cancer Support Team's Net Promoter Score is 70, compared to the healthcare industry average score of 5 to 15.

* Our oncologists suggest slight refinements to treatment plans in about 50% of all cases and more-significant changes in about 25% to 35% of cases.

References

1 Oliver I, Carey M, Bryant J, Boyes A, Evans T, Sanson-Fisher R. Second opinions in medical oncology. *BMC Palliative Care*. 2020;19:112.

2 Katella K. Can a second opinion make a difference? January 15, 2020. *Yale Medicine*. <https://www.yalemedicine.org/news/second-opinions>. Accessed May 10, 2021.

3 Payne VL, Singh H, Meyter AND, Levy L, Harrison D, Graber ML. Patient-initiated second opinions: systematic review of characteristics and impact on diagnosis, treatment, and satisfaction. *Mayo Clinic Proceedings*. 2014;89(5):687-696.

4 National Cancer Institute. Data table 3: Reportable patients/participation in therapeutic studies. National Institute of Health Web site. <https://cancercenters.cancer.gov/DT/DT3>. Accessed June 4, 2021.

5 Clinical advisory reports [internal book of business]. Irwindale, CA: AccessHope; 2020.

6 Level of concordance. HopeNet [internal data]. Irwindale, CA: AccessHope; 2020.

Fighting cancer with everything we know™

The key for employees, their families, and their local treating oncologists to groundbreaking insights and leading discoveries, we provide employers the benefit of cancer support services that bridge the cancer knowledge gap for physicians and their patients, wherever they call home.



Visit myaccesshope.org to learn more.