

Introducing AccessHope

Company overview and program descriptions

Updated: August 2023



This content describes AccessHope and our programs. Use it on your benefits information site and intranet, in open enrollment communication, or anywhere sharing this information would be appropriate.

Introduction 1

Introducing AccessHope Cancer Support Services

We're partnering with AccessHope, an innovative new cancer support service, to help bring you greater peace of mind and expert insights when faced with a cancer diagnosis. AccessHope remotely connects you and your treating oncologist to leading-edge cancer expertise at no cost. If you or an eligible family member has been diagnosed with cancer, contact AccessHope to access services, including:

- **Cancer Support Team.** You and your family can call to get support and advice from experienced oncology nurses.
- **Expert Advisory Review.** Request a remote review of your cancer diagnosis and treatment plan from AccessHope's world-class specialists.
- **Accountable Precision Oncology Review.** AccessHope specialists will automatically review rare or complex cancer diagnoses to provide recommendations to your treating oncologist.

Learn more about AccessHope at myaccesshope.org or call 800-423-3232.

Introduction 2

About AccessHope

AccessHope believes in putting the ever-growing body of cancer knowledge to work for the greater good. The company delivers a revolutionary health benefit that remotely connects people on a cancer journey to the latest cancer knowledge from City of Hope, Dana-Farber Cancer Institute, Emory Healthcare and Winship Cancer Institute of Emory University, Fred Hutchinson Cancer Center, and Northwestern Medicine and the Robert H. Lurie Comprehensive Cancer Center of Northwestern University. AccessHope's expert subspecialists collaborate with your treating oncologist to help develop precise plans for treatment.

There is no charge for AccessHope's services, and you won't be asked to change doctors.

Program Descriptions

Here's a look at the AccessHope programs provides eligible employees and their families:

Cancer Support Team

Call AccessHope to connect with experienced oncology nurses to discuss tips on preparing for doctor appointments, treatment information, or emotional support – wherever you are in your cancer journey, and whether you've received a cancer diagnosis or are caring for someone who has.

Expert Advisory Review

You can request that an AccessHope medical expert remotely reviews your case. This specialist will provide recommendations to your treatment plan based on groundbreaking insights and leading discoveries for your type of cancer, while communicating with your treating oncologist so you can stay close to home.

Accountable Precision Oncology Review

If you've received a rare or complex cancer diagnosis, your case will be automatically sent to AccessHope. One of our cancer specialists will then review your case and leverage leading cancer expertise to provide recommendations to your treating oncologist, so you can stay with your local support system.