Talking points
For benefits call centers, HR, managers

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Use these talking points to give information about AccessHope to employees in meetings or on calls.

- AccessHope is a benefit offered to you by your company.

- Their programs support people on a cancer journey and their treating oncologists, and people caring for someone with a cancer diagnosis.

- AccessHope remotely connects you and your treating oncologist to the expertise of specialists from a growing list of the top cancer centers in the world:
    - City of Hope, Dana-Farber Cancer Institute, Emory Healthcare, Fred Hutchinson Cancer Center, and Northwestern Medicine

- Here's a look at the services that AccessHope provides:
    - You can request that AccessHope's specialized cancer experts review your case. They'll provide recommendations to your treatment plan based on groundbreaking insights and leading discoveries for your type of cancer, while communicating with your doctor so you can stay close to home. This service is called an Expert Advisory Review.
    - You can call AccessHope and connect to experienced oncology nurses to discuss tips on preparing for doctor appointments, treatment information, or emotional support – wherever you are in your cancer journey. This service is called Cancer Support Team.
    - In the case of certain rare or complex cancers, information is automatically sent to AccessHope from your health plan, and a specialist with expertise in your specific type of cancer will review your case and provide recommendations to your treating oncologist. You do not need to do anything to initiate this type of review. This service is called Accountable Precision Oncology.

- AccessHope will not ask you to change your doctor or travel for care.

- Their programs are voluntary and offered at no cost to you or your physicians.

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- You don't need to enroll in these programs – they're automatically offered to eligible employees and their dependents. Just call when you need AccessHope's programs.

- You can learn more about AccessHope at myaccesshope.org.

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